

# **TERMS & CONDITIONS**

## **ORDERS**

- First order minimum \$1000.00
- Reorder minimum \$300.00
- Submit orders online (<u>www.vumawear.com</u>), via email (<u>contactus@vumawear.com</u>), by fax, or by phone. For faxed orders, please use the Vumawear Order Form.

## **PAYMENTS**

- New accounts must pay by certified check, money order, Visa, MasterCard, Amex, or Discover
- Reorders may be paid by company check, Visa, MasterCard, Amex, or Discover
- \$25.00 fee on any returned or cancelled check
- Payment in full prior to shipment of merchandise
- Please contact us to set up Net 30 terms

#### **PRICES**

- All prices and colors are subject to change without notification
- Vumawear reserves the right to accept or reject any and all orders and sales
- There will be a \$10.00 service fee applied to any wholesale orders below the required minimum of \$300.00

## **SHIPPING**

- All orders are shipped via Federal Express Ground service unless otherwise specified
- All Wholesale orders are shipped FOB

# **RETURNS**

- Returns only on manufacturer defects or shipping errors. No exceptions.
- Returned merchandise must be returned in excellent, unused condition including all hangtags and original packaging
- We do not accept returns of worn, customer-damaged, laundered, or soiled items
- No refund or credit for shipping and handling fees
- Please inspect all merchandise upon receipt. All claims for shortages, damaged, or incorrect merchandise must be made within 15 days of receipt.
- For your protection, we suggest that you return your package insured.
- Returns will be processed as a credit toward your next order.